GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:1635
ANSWERED ON:13.03.2002
INFERIOR/NON-AVAILABILITY OF MEDICINES IN DISPENSARIES
MADAN PRASAD JAISWAL;NARESH KUMAR PUGLIA;SHIVAJI MANE;T.M. SELVAGANAPATHI

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Government have received complaints about the functioning of C.G.H.S. dispensaries and supply ofinferior quality drugs and non-availability of medicines;

(b) if so, the details thereof; and

(c) whether a task force has been constituted to conduct surprise inspections of C.G.H.S. dispensaries;

(d) if so, the details thereof;

(e) the names of dispensaries so far inspected by this task force;

(f) whether the task force has submitted its report; and

(g) if so, the action taken by the Government on the recommendations of the task force?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI A. RAJA)

(a) Yes, Sir.

(b) The information is given at Annexure.

(c) Yes, Sir.

(d) A Task Force has been constituted comprising five members which includes one SAG rank Officer, one CMO(NFSG) level officer, two CMO level officers and one Deputy Secretary of the Ministry of Health and Family Welfare.

(e) The following CGHS dispensaries have so far been inspected:-

1. Sarojini Nagar Market.
2. Chanakya Puri.
3. Lodhi Road No. 10.
4. Pandara Road.
5. Dr. Z.H. Road.

(f) Yes, Sir.

(g) Action is being taken on the recommendation made by the Task Force.

ANNEXURE-A

S. No.	Complaint Against	Nature of Complaint	Action Taken
1	CGHS Disp. Sector-12, R.K. Puram (Ayurvedi)	Improper Functioning	Necessary instructions have already been given to the CMO I/C for proper functioning of dispensary.
2	Storekeeper of CGHS	Supply of Inferior	Grievances unfounded

	dispensary, Kalkaji_I	quality of drugs		
3	CGHS dispenasary, Kalkaji-II	Supply of Inferior quality of drugs	Allegations are unfounded.	
4	CGHS dispensary R.K. Puram - VI	Supply of Inferior quality of drugs	It was informed that the medicines supplied to her in generic name are of standard quality having same salt and same chemical composition.	
5	CGHS disp. Munirka	Supply of inferior quality of drugs	The beneficiary was informed about the policy of the Government	
6	CGHS disp. Pushpvihar	Supply of inferior quality of drugs.	It was informed that the medicines supplied to him in generic name are of standard quality having same salt and same chemical composition.	
7	CGHS dispensary, R.K. Puram-I	Supply of inferior quality of drugs	Complainant has already been suitably informed.	
8	Medical Superintendent/CGHS disp. Kalkaji-I	Improper functioning	Action is being taken.	
9	CMO I/C/CGHS disp. Hauzkhas	Improper Functioning	The complainant did not mention his address or his CGHS Card No. and hence identity could not be established and hence the complaint should not proceeded.	
10	CGHS disp. Laxmibai Nagar	Improper Functioning	Under Process	
11	CGHS disp. Kalkaji-I	Improper Functioning	Under Process	
12	Janakpuri (Ayurvedic) CGHS dispensary	Mismanagement	Surprise visit done by A.D. (NZ) CGHS and found every thing in order. Reply to the complainant informed accordingly.	
13	Ashok Vihar, CGHS dispensary	Various Problems	CMO I/C organized the meeting with the beneficiaries. They were satisfied and expressed thanks.	
14	Rohini, CGHS dispensary	Punctuality	Circular issued and CMO I/C advised suitably.	
15	Subzi Mandi, CGHS dispensary	Punctuality	Circular regarding punctuality has been issued and also carried out by Zonal Director to ensure punctuality.	